

THE GASLINE

NOVEMBER 2009



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Energy Assistance Available

Applications are being accepted from customers on a limited income for LIHEAP, the Low Income Home Energy Assistance Program.

Contact UGI Central Penn Gas at **1-800-652-0550** if your annual income falls at or below the amounts in the table below.

Because LIHEAP is a federally funded grant and not a loan, the money does not have to be paid back. Funding is limited and will be distributed on a first-come, first-served basis. The program runs between November 2, 2009 and March 15, 2010.

Qualifying Income Levels for 2009-2010

Household Size	Annual Income	Monthly Income	Weekly Income
1	\$16,245	\$1,354	\$312
2	\$21,855	\$1,821	\$420
3	\$27,465	\$2,289	\$528
4	\$33,075	\$2,756	\$636
5	\$38,685	\$3,224	\$744
6	\$44,295	\$3,691	\$852
7	\$49,905	\$4,159	\$960
8	\$55,515	\$4,626	\$1,068

Additional Family Members

Per Person	+\$5,610	+\$468	+\$108
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Natural Gas Safety Tips

Don't Box in Heating Equipment!

Combustion problems resulting in dangerous concentrations of carbon monoxide can occur when fuel-burning equipment is installed

in a confined space. When you renovate or remodel, be sure to have a professional calculate the space required for safe operation of your equipment.

If You Smell Gas...

Follow these simple steps if you detect a strong odor of gas inside your home:

EXIT immediately, leaving doors open for ventilation.

CALL UGI CPG at **1-800-652-0550** from either a neighbor's home or from a cell phone a safe distance away from your residence.

NEVER switch lights or other electrical equipment on or off, or use a flashlight, lighter or telephone. A spark could ignite the gas.

In the **Winter**, set your thermostat **no higher** than **68 degrees**.

Please Support Operation Share

The UGI Central Penn Gas Operation Share program has assisted individuals and families experiencing financial problems that make it difficult to pay their gas bills. These hardships are especially tough when the weather gets colder and bills are typically higher.

Please consider joining the many customers who make donations to Operation Share, which provides energy assistance grants to qualified households within the UGI CPG local service area.



Funding comes from a UGI CPG Corporate donation as well as individual donations from UGI CPG employees and customers.

Interested customers can enclose a check, payable to Operation Share, with their bill payment.

In addition to an annual donation, UGI CPG stockholders match gifts received up to a maximum contribution total of \$50,000, increasing the impact of each gift. Donations are tax deductible.

Between Oct. 1, 2008, and Sept. 30, 2009, UGI CPG and its customers, employees and outside sources donated \$60,200 to Operation Share, assisting 229 needy households.

Every penny you donate to Operation Share goes to provide energy assistance to UGI Central Penn Gas residential customers who are in desperate need.

Thank you!

Natural Gas: The Perfect Recipe for Easy Cooking!

Cooking with natural gas provides customers with ease of operation and cost savings. In addition, natural gas ranges offer numerous benefits over their electric counterparts. These include:

- ✓ Savings of more than 25 percent.
- ✓ Instant control and adjustment of burner flame.
- ✓ A life expectancy of six years longer, on average.
- ✓ No hot spots; natural gas burners heat evenly.

Finally, natural gas is the number one choice of professional chefs. So take it from the experts when deciding on what's cooking!

Bon Appetit!



Safety Smarts

Prevent kitchen fires with common-sense tips.

- When cooking, do not allow the gas burner flame to extend beyond the bottom of the pot. This wastes energy and is dangerous.
- Always keep a dry chemical (Class B) fire extinguisher nearby.



To report a gas leak or odor, please call 1-800-652-0550 and select option 1 (available 24/7).

For non-emergency phone calls, please call 1-800-652-0550 from 8 a.m. to 5 p.m. Monday through Friday.

Para informar de un escape de gas u olor, por favor llame al 1-800-652-0550 y seleccione la opción 1 (disponibles 24/7).

Visit us online at www.ugi.com.

To make credit or debit card payments through KUBRA, call **1-877-527-9618**.