

Heating Bill Assistance Available

Applications are being accepted from customers on a limited income for LIHEAP, the Low Income Home Energy Assistance Program.

Contact UGI at **1-800-844-9276** (UGI-WARM) if your annual income falls at or below the amounts in the table below.

Because LIHEAP is a federally funded grant and not a loan, the money does not have to be paid back. Funding is limited and will be distributed on a first-come, first-served basis. The program runs between November 2, 2009 and March 15, 2010.

Qualifying Income Levels for 2009-2010

Household Size	Annual Income	Monthly Income	Weekly Income
1	\$16,245	\$1,354	\$312
2	\$21,855	\$1,821	\$420
3	\$27,465	\$2,289	\$528
4	\$33,075	\$2,756	\$636
5	\$38,685	\$3,224	\$744
6	\$44,295	\$3,691	\$852
7	\$49,905	\$4,159	\$960
8	\$55,515	\$4,626	\$1,068

Additional Family Members

Per Person	+\$5,610	+\$468	+\$108
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Natural Gas Safety Tips

Don't Box in Heating Equipment!

Combustion problems resulting in dangerous concentrations of carbon monoxide can occur

when fuel-burning equipment is installed in a confined space. When you renovate or remodel, be sure to have a professional calculate the space required for safe operation of your equipment.

If You Smell Gas...

Follow these simple steps if you detect a strong odor of gas inside your home:

EXIT immediately, leaving doors open for ventilation.

CALL UGI at **1-800-609-4844** from either a neighbor's home or from a cell phone a safe distance away from your residence.

NEVER switch lights or other electrical equipment on or off, or use a flashlight, lighter or telephone. A spark could ignite the gas.

Please Support Operation Share

For 26 years, the UGI Operation Share program has assisted individuals and families experiencing financial problems that make it difficult to pay their

gas bills. These hardships are especially tough when the weather gets colder and bills are typically higher.

Please consider joining the many customers who make donations to Operation Share. **Interested customers can enclose a check, payable to Operation Share, with their bill payment.**

Annually, UGI commits \$40,000 in energy vouchers to the program. In addition, for every \$2 donated by customers, employees or outside sources, UGI will add \$1 of funding, up to \$16,000.

Between October 1, 2008, and September 30, 2009, UGI and its customers, employees and outside sources donated more than \$85,700 to Operation Share, assisting 582 needy households.

Every penny you donate to Operation Share goes to provide energy assistance to UGI residential customers who are in desperate need.

Thank you!



Natural Gas: The Perfect Recipe for Easy Cooking!

Cooking with natural gas provides customers with ease of operation and cost savings. In addition, natural gas ranges offer numerous benefits over their electric counterparts. These include:

- ✓ Savings of more than 25 percent.
- ✓ Instant control and adjustment of burner flame.
- ✓ A life expectancy of six years longer, on average.
- ✓ No hot spots; natural gas burners heat evenly.

Finally, natural gas is the number one choice of professional chefs. So take it from the experts when deciding on what's cooking!

Bon Appetit!



Safety Smarts

Prevent kitchen fires with common-sense tips.

- When cooking, do not allow the gas burner flame to extend beyond the bottom of the pot. This wastes energy and is dangerous.
- Always keep a dry chemical (Class B) fire extinguisher nearby.



For gas-related emergencies, please call 1-800-609-4844 (available 24/7).

Para las emergencias relacionadas con el gas, por favor llame al **1-800-609-4844** (disponible 24/7).

For non-emergency phone calls, please call 1-800-276-2722, Monday through Friday.

For credit related questions, please call 1-800-272-9844.

For details on UGI and the advantages of natural gas, log onto www.ugi.com.

A carbon monoxide detector should be installed on each floor of a home and near every sleeping area.