

Frequently Asked Questions About the UGI Growth Extension Tariff (GET Gas)

What is the UGI Get Gas Program?

The UGI Growth Extension Tariff (GET) is designed to provide natural gas service to additional areas which are currently unserved or underserved. GET Gas will be available initially as a 5-year pilot to customers of UGI Utilities – Gas Division, UGI Penn Natural Gas and UGI Central Penn Gas.

How does the GET Gas program work?

GET Gas customers will pay a monthly surcharge over a 10-year-period to cover the cost of the main extension rather than making a substantial up-front contribution.

The surcharge GET Gas customers will pay will be less than the up-front contribution required under UGI's traditional line extension policy. Under the current policy, a customer would be required to pay the cost of the main extension prior to construction, without any assumption that other customers may avail themselves of natural gas service at a future date. GET Gas assumes all customers receiving service from the new facilities will share the cost of the facilities and allows the cost of the extension to be paid over time.

The typical GET Gas customer will be able to use a portion of the savings generated from converting to natural gas to offset the surcharge. Typical savings will cover the GET charge payment and provide a reasonable return on equipment conversion costs. The monthly surcharge will vary depending on the UGI Company.



Doesn't UGI currently conduct new line extension programs?

UGI currently invests over \$70 million annually to extend natural gas service to new customers. With the GET Gas pilot program, approved in February 2014, UGI designates an additional \$15 million each year for five years specifically for this program..

Why doesn't UGI extend natural gas service to whoever wants it?

UGI's tariff extension rules protect existing customers from bearing the cost of uneconomic main extensions. Natural gas main extensions typically cost between \$500,000 and \$1 million per mile, sometimes more. It would be unfair to current customers and contrary to public policy for UGI to extend mains where it is not economically feasible to do so.

How will UGI select the areas or communities for GET Gas?

Because GET Gas is a pilot program, UGI will not be able to reach all areas or communities that are potential candidates for GET Gas. Some factors that will be considered include, but are not limited to, proximity to existing gas mains, housing/business density, assumptions related to percentage of households/businesses likely to convert to natural gas based on age and type of heating equipment, planned road restoration/other utility work, permitting fees, etc.

How do participants qualify for the GET Gas pilot program?

GET Gas proposes that UGI may extend natural gas service to unserved and underserved areas where there is a reasonable prospect that 50 percent or more of existing homes along the main extension will convert their primary heating service to natural gas over the next 12 years, the cost of the main extension is greater than \$15,000, and expected costs per new customer do not exceed \$10,000.

How would I be able to obtain natural gas through UGI's GET Gas program?

Residents or business owners who are interested in the GET Gas program should visit www.ugi.com/GETGas and click on the "I'm Interested" link to submit interest in the program or call UGI at 1-800-276-2722 and indicate they are interested in obtaining natural gas through the program. If municipalities are interested in being considered for the GET Gas pilot, municipal officials are encouraged to provide UGI with any available heating source demographics or information about planned projects in their community, such as economic development, road construction or water/sewer projects.

Contact Us

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