Coming Soon:

UGI’s New Billing System

This September, UGI will introduce an upgraded customer information and billing system.

Our upgraded system will offer you increased convenience, more mobility and easy access to account information, programs and services. While you can still contact us directly by phone, a new, user-friendly self-service option will enable you to:

- View and pay bills 24/7 from a variety of computers, tablets and mobile devices
- Review usage history and reduce your bills with energy saving tips
- Check account balances
- Update your account information

Look for additional information about the upgraded system in August. In September, bills generated by the new system will look very much the same as they do today with respect to information and format but will contain a new customer account number.

Have a question?

To learn more about UGI’s upgraded customer information and billing system, visit www.ugi.com/upgrade or email us at customersupport@ugi.com.

July Featured Community Organization:

Girl Scouts in the Heart of Pennsylvania

Girls Scouts are innovators, risk takers, and groundbreakers. They are tomorrow’s business, government, and community leaders who are working hard to build a better future for their communities. At UGI, we believe in empowering our future leaders. That’s why we’ve chosen Girl Scouts in the Heart of Pennsylvania (GSHPA) as our July Featured Community Organization.

Formed in 2007 through a merger of regional Girl Scout councils from the Harrisburg, York, Wilkes-Barre, and Scranton areas, GSHPA is the premier leadership organization for girls ages 5-17 in central and northeastern Pennsylvania.

Through their Girl Scout Leadership Experience program, GSHPA inspires young women from diverse backgrounds to come together to take action to make their communities a better place for everyone.

To learn more about Girl Scouts in the Heart of Pennsylvania, visit us online at www.ugi.com/featuredorg or blog.ugi.com.

Interested in becoming involved with Girl Scouts? Visit www.gshpa.org to find a troop in your area.

Get more energy tips and news from UGI via your favorite social media sites:
UGI is committed to the safety of our customers, as well as residents of the communities we serve. We are also dedicated to ensuring the safety of our employees, who work hard each day to provide our customers with safe, reliable service. As part of this work, UGI employees need to visit customers’ homes periodically to read meters, perform routine maintenance on equipment, and to make repairs when necessary. UGI encourages residents to be mindful of safe energy practices during the summer months, including the following:

- To ensure UGI has access to your meter, cut back plants, bushes and overgrown vegetation from the immediate vicinity of the equipment serving your property. Use care with powered lawn and garden equipment such as mowers, trimmers and edgers, when working around meters and associated above-ground natural gas piping.

- While UGI workers are performing duties on your property, please keep dogs and other pets under control and a safe distance from where the work is being performed.

- Ask to see proper identification before allowing anyone entrance to your home. UGI employees are required to carry photo ID cards, which display the UGI logo, as well as the employee’s photo and information. If you are suspicious about a person’s ID or activities, do not allow that person into your home and call UGI immediately at 800-652-0550 so that we can verify the visit.

For more important safety information, visit www.ugi.com/safety. Thank you for your business, and for your assistance with our efforts to ensure the safety of our customers, employees, and the residents in the communities we serve. Enjoy your summer!